



West Bengal State Electricity Distribution Company Limited

(A Govt. of West Bengal Enterprise)

Registered Office: Vidyut Bhavan, Bidhannagar, Block-DJ, Sector-II, Kolkata-700 091

CIN: U40109WB2007SGC113473, website: www.wbsedcl.in

Office Order No: 2437

Dated: 13-01-2025

Sub- Online Dashboard for obtaining electricity connection, Name change in electricity connection and Temporary Electricity Connection

WHEREAS, West Bengal State Electricity Distribution Company Limited (WBSEDCL), under Power Department, Government of West Bengal, had introduced dashboard related reforms under 'Ease of Doing Business' to bring transparency in information dissemination and to help applicants know the minimum time in which their applications will be approved and to get system generated certificates on **i) obtaining electricity connection, ii) Name change in electricity connection and iii) Temporary Electricity Connection.**

AND WHEREAS, Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard having also the provision to further drill down for displaying application details.

NOW THEREFORE, West Bengal State Electricity Distribution Company Limited (WBSEDCL), under Power Department, Government of West Bengal, has decided to modify the existing online dashboard for the above-mentioned service. The online dashboard will display the particulars such as Time Limit as prescribed under WBRTPS Act, no. of applications received, no. of applications approved; average, median, minimum and maximum time taken to obtain approval and also average fees paid by the enterprise/ applicant for availing of the particular service. The dashboard will also have the utility to further drill down and display date-wise and application-wise details like application no. and date, approval date, total fees paid by the enterprise/ applicant along with break-up. The online dashboard will have to be updated daily/weekly/fortnightly/monthly, preferably on real time and will reflect date and time of information updation.

This order will supersede office order no: 2417 dt. 04/10/2024 and shall take immediate effect.

(A K. Patra)

Director (HR)